

Frequently asked questions:

Do I need to make an appointment?

Yes, we book an exclusive appointment for each bride, for one hour.

Do you charge for fittings?

We have two options available for fittings:

Options 1:

This option is R100 for an hour appointment. Brides may try on up to 5 wedding dresses during the hour appointment, unless otherwise indicated by the consultant.

Option 2:

We recommend this option for brides who has not yet tried any wedding dresses on and needs assistance with the different styles and fabrics. This option is R250 for an hour and a half appointment and the bride can try on a variety of different dresses within the time frame.

What are your working hours?

Mon: 9am-5pm (last appointment at 4pm)

Tue: 11am – 7pm (last appointment 6pm)

Wed: 9am – 5pm (last appointment 4pm)

Thu: 11am - 7pm (last appointment at 6pm)

Fri: 9am-1pm (last appointment at 12nn)

Saturdays: 8am - based on demand.

Do you hire out wedding dresses?

Yes we do have rental options available on most, but not all, wedding dresses. The rental options are normally 30% less than the buying option. Rental options are available on the dresses in stock only. Therefore, if you need us to order a dress in for you, then only the buying option apply.

How does the ordering process work?

Brides have the option to buy from our rails, and we will do the necessary alterations. In case we do not have your size or colour in stock, then we can order the dress in for you. Ordering takes up to 4 months, however depending on supplier stock, it might take less time. Some suppliers have a rush-cut (at additional cost). Your consultant will be able to give you more information on the ordering time for each supplier/dress.